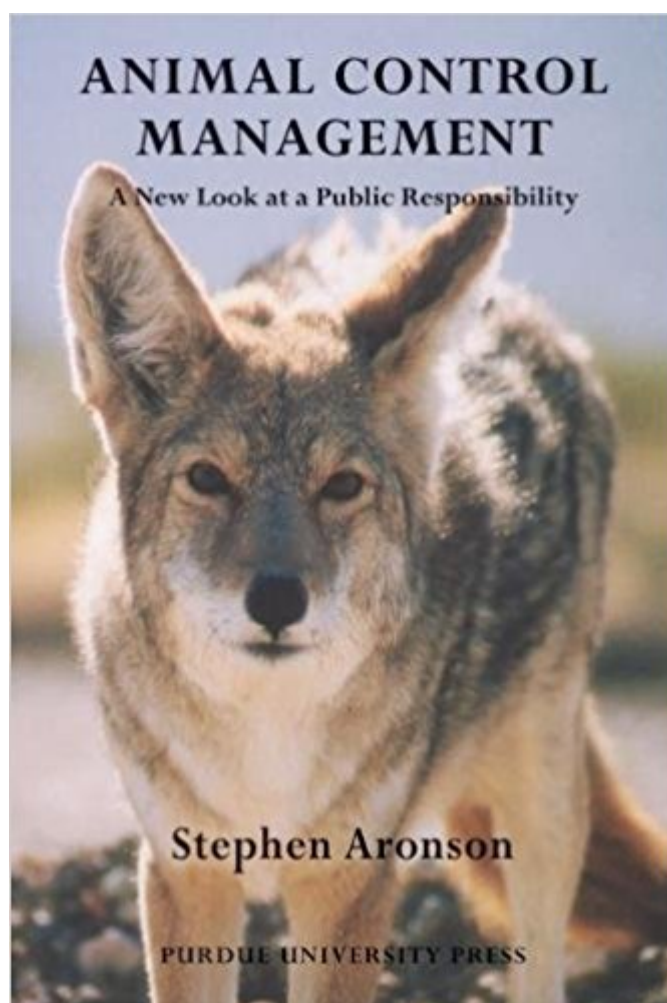


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# Animal Control Management: A New Look At A Public Responsibility (New Directions In The Human-Animal Bond)



## Synopsis

This book is the first of its kind to discuss in detail the actual management of local animal control programs as opposed to the care of the animals. It covers financial, personnel, legal, health, and safety issues that animal control directors and management staff need to know in providing direction and oversight of animal control programs. Chapters examine selected topics in which the author assesses strengths and weaknesses and offers new insights and strategies for more effective management. For example, the two chapters on contracting discuss the steps in the process, strategies, and suggested provisions in the written agreement to make the program more effective. The animal law chapters explain the basis for the laws, and highlight those provisions, that if enacted into law, can strengthen enforcement options. In addition, the author discusses and assesses interacting with the public and the media, liability issues, wildlife problems, and the politics of animal control.

## Book Information

Series: New Directions in the Human-Animal Bond

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## Customer Reviews

Stephen Aronson has more than twenty years experience in oversight and contracting for local animal control services. Preparation of this book is based on extensive research including interviews with numerous animal control officials in many states.

When I requested to review this book, I thought it dealt with wildlife damage control. The cover

showed a coyote and so I assumed that the phrase "animal control management" was referring to wildlife. Upon reading the book, I quickly realized that my preconception was wrong. This text delves into animal control as in dog catcher or animal control officer hired by your local community. The back cover says Aronson was a government official at both the local and state level and had extensive experience in animal control programs. And the book proves that statement's truthfulness. The book is quite detailed as suggested by its 400 page length. Aronson clearly did his homework and writes with the thoroughness of someone who has researched and lived the subject. You might think that this book would have no value for those involved in trapping or wildlife control. But you would be mistaken. For many of the topics relevant to animal control also apply to wildlife control, if only by analogy. For instance Aronson notes that the cost of running an animal control program is approximately 4 dollars per person per year/ so if you're looking to provide animal control services for a community, you should be looking to charge at least four dollars per person per year in your quote. His list of questions related to budgeting is a must read for beginning wildlife control operators who too often worry about the prevailing rate rather than determining what they need to charge to make a living. Elsewhere, Aronson provides a list of people and services that you should know about in order to properly service and refer your customers. Though much of the book deals with principles rather than concrete specifics, Aronson provides numerous case studies to provide concrete illustrations of issues (and how to handle them). Though some may be fictional they are realistic enough to be applicable to many communities across the country. If you are or hope to do work for major corporations or municipalities, a careful reading of this book will provide an abundance of tips that will reduce the likelihood of your making a big error. If you want this book to tell you what types of traps catch poles and vehicles to purchase this is not the book for you. This text is not about the nuts and bolts of performing animal control it is about the operational level and management issues involved in running animal control services in a community. But if you want to know pitfalls of contracts, handling workers, political issues, public relations, running audits, and the nuances of legislation and regulation then this book will not disappoint. The book is available through .com. It is a bit expensive at around \$40. But for those wildlife control operators willing to spend the time in its pages the cost will be more than worth it. Stephen M. Vantassel, CWCP, ACP, MNI

This is the most complete analysis of how to manage a well-run animal control function for any local or county government that is available anywhere. I recommended this for my city management, which has had ongoing problems for years. They are now in the process of significantly changing how they will run this division in the future. I cannot say they actually read the book, but I would

hope they did because it covers all facets, including wild animals.

If you are in the business of nuisance wildlife control management - this is the book for you. Covers all the main topics and makes for great reference material when needed.

Great book

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